



Birch Hill Primary & Nursery Parent Experience Survey Headlines

RESPONDENTS

62

Parental Confidence (77% positive response +8% on LY) – Area of strength
Communication Methods (58% positive response +11% on LY) – Area of growth
Parents Evening (57% -1% on LY) – Area for development

You said...

1. Parental Confidence – 77% positive (+8% vs benchmark)
2. Mutual Trust and Respect – 66% positive (slightly below benchmark)
3. School Accessibility – 63% positive (+7%)
4. Pupil Needs – 63% positive (+6%)
5. Communication Methods – 58% positive (+11%)
6. General Satisfaction – 61% positive (+11%)

We will...

1. Explore ways to Strengthen the Relationship with the Trust – and invite Trust representatives to parent forums or Q&A sessions.
2. Improve Homework Communication – Review Home Learning material and Home Learning Exhibitions
3. Enhance Parental Voice and Feedback opportunities – attached is a “You Said, We Will,” section in newsletters and website. Work with Friends to explore other opportunities.
4. Increase Accessibility of School Events – explore different meetings formats (in-person and virtual) for parents’ evenings and key events.
5. Reinforce Safety and Trust – by sharing regular updates on safeguarding practices and training.

Thank you for your feedback!