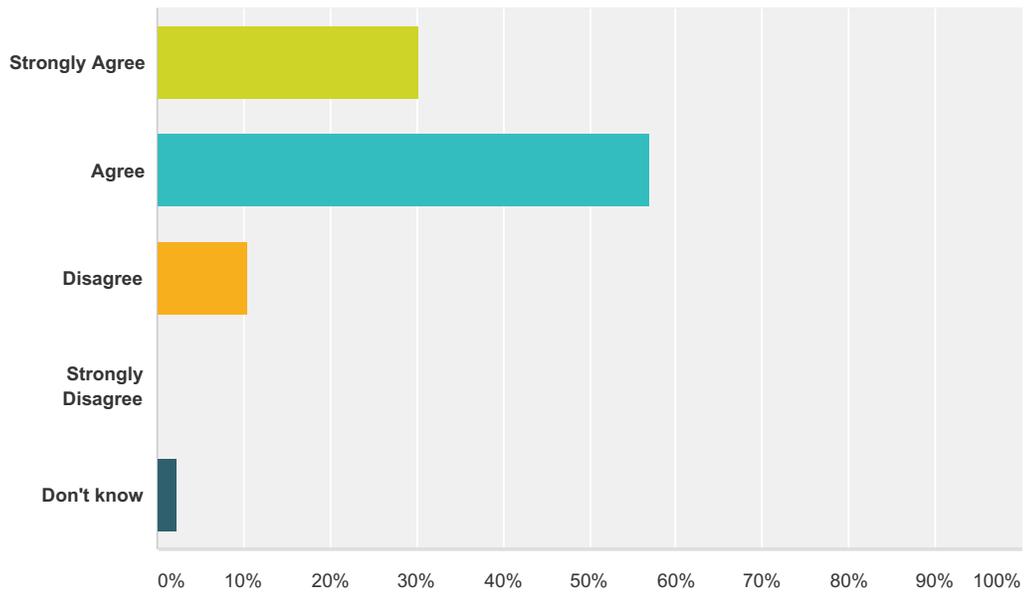


Q1 My child is happy at school

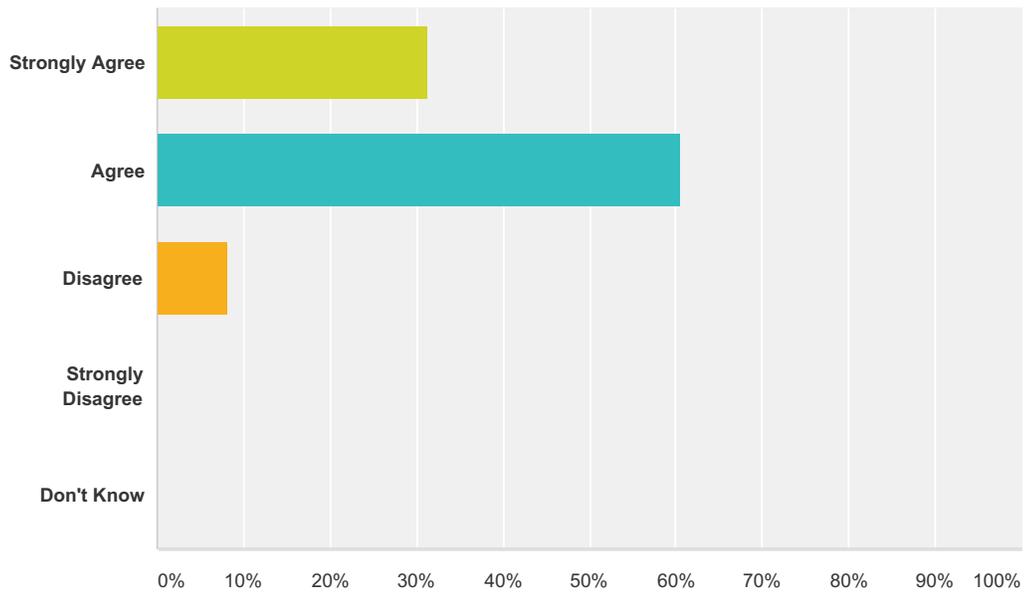
Answered: 86 Skipped: 0



Answer Choices	Responses	Count
Strongly Agree	30.23%	26
Agree	56.98%	49
Disagree	10.47%	9
Strongly Disagree	0.00%	0
Don't know	2.33%	2
Total		86

Q2 My child feels safe at school

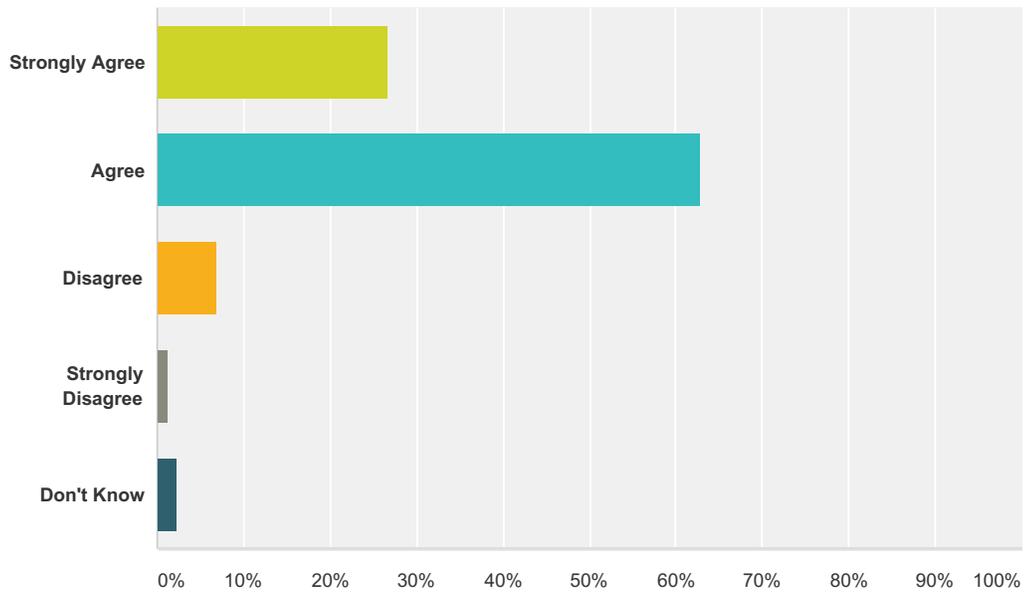
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	31.40%	27
Agree	60.47%	52
Disagree	8.14%	7
Strongly Disagree	0.00%	0
Don't Know	0.00%	0
Total		86

Q3 My child receives a well-balanced and varied education

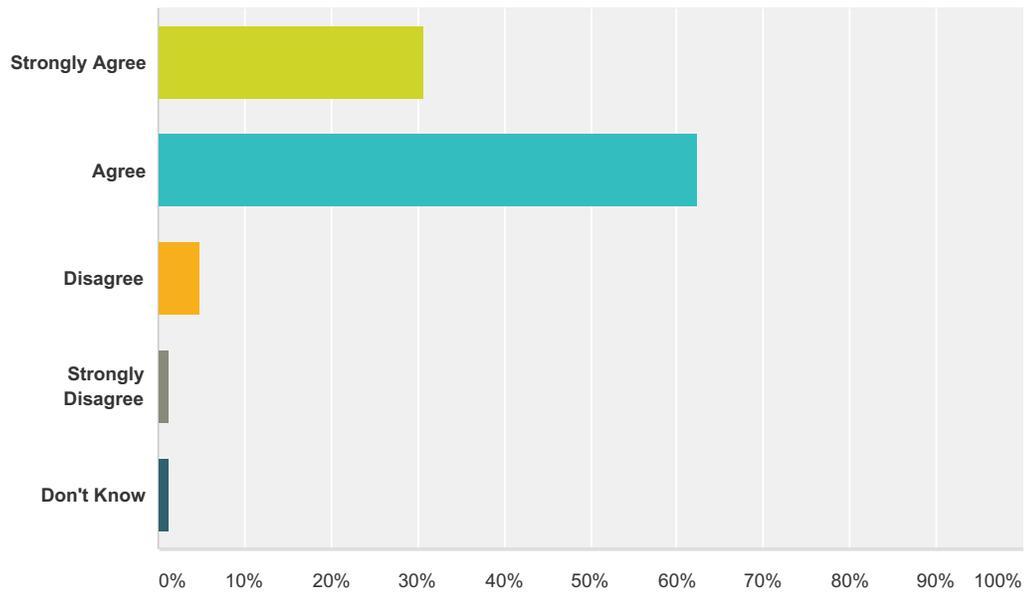
Answered: 86 Skipped: 0



Answer Choices	Responses
Strongly Agree	26.74% 23
Agree	62.79% 54
Disagree	6.98% 6
Strongly Disagree	1.16% 1
Don't Know	2.33% 2
Total	86

Q4 My child is taught well at school

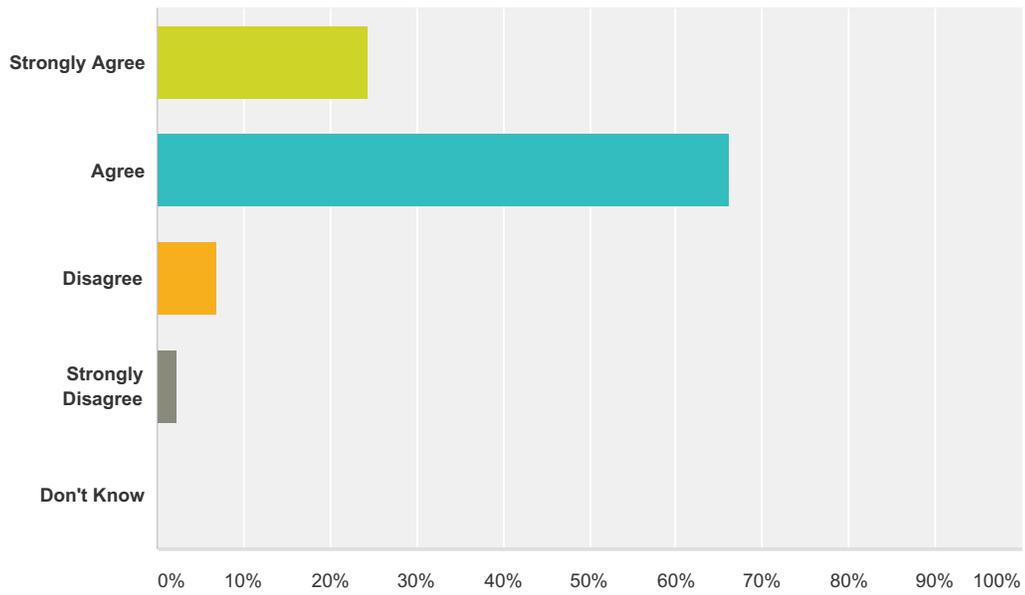
Answered: 85 Skipped: 1



Answer Choices	Responses	
Strongly Agree	30.59%	26
Agree	62.35%	53
Disagree	4.71%	4
Strongly Disagree	1.18%	1
Don't Know	1.18%	1
Total		85

Q5 My child makes good progress at school

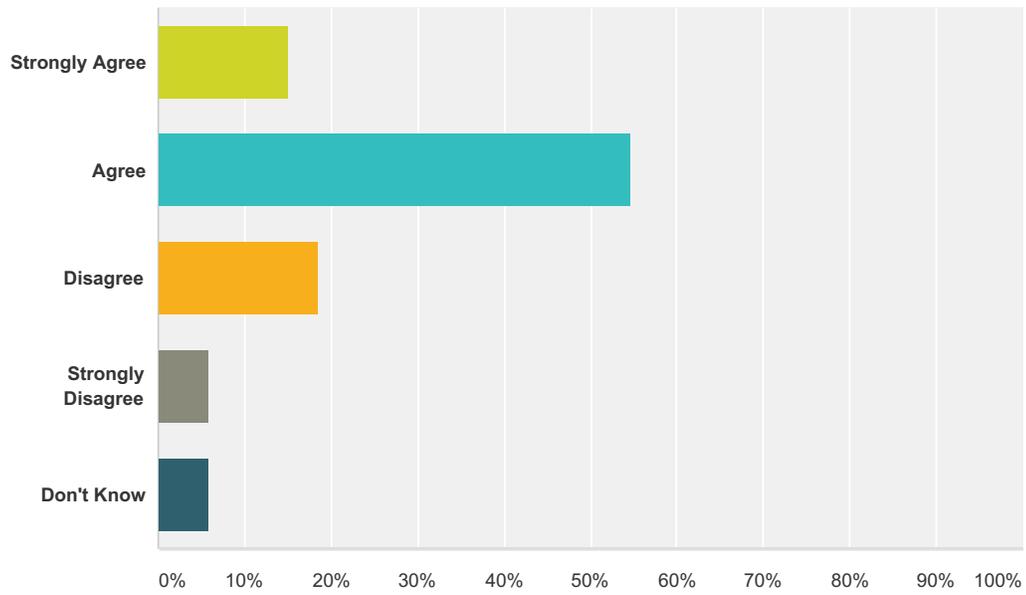
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	24.42%	21
Agree	66.28%	57
Disagree	6.98%	6
Strongly Disagree	2.33%	2
Don't Know	0.00%	0
Total		86

Q6 My child receives appropriate homework for their age

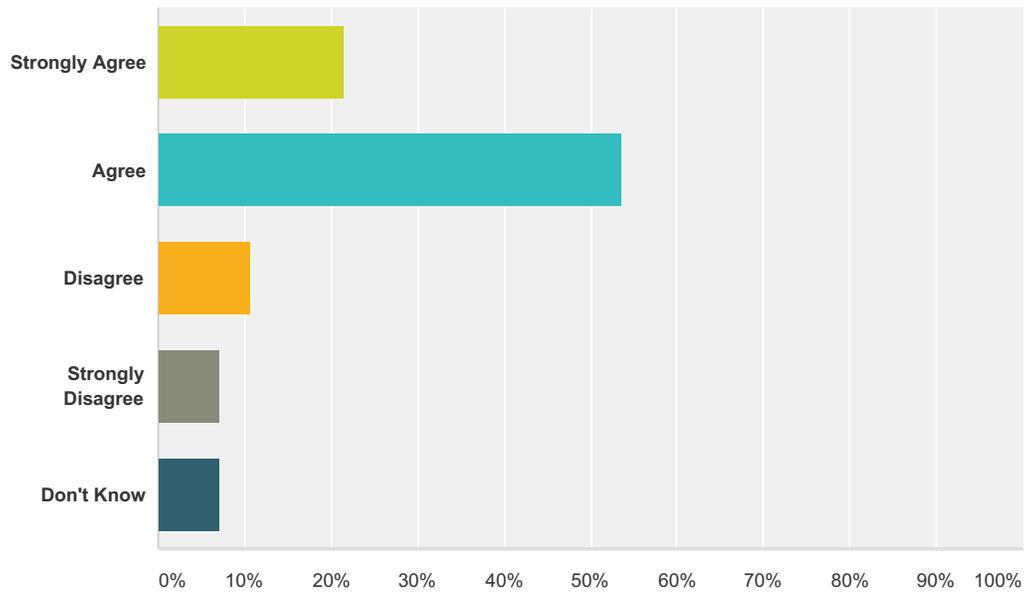
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	15.12%	13
Agree	54.65%	47
Disagree	18.60%	16
Strongly Disagree	5.81%	5
Don't Know	5.81%	5
Total		86

Q7 Birch Hill makes sure its pupils are well behaved

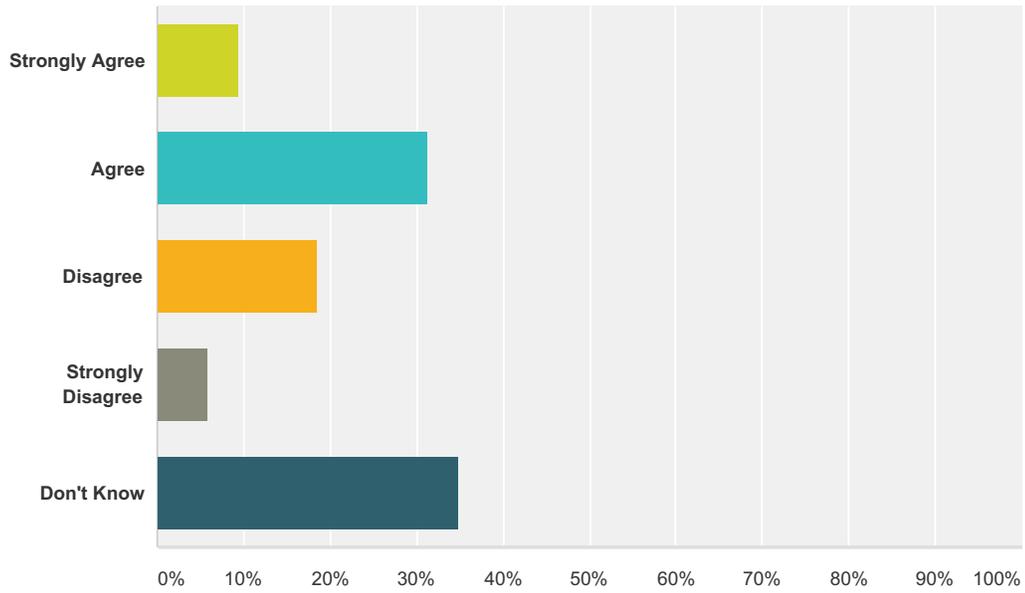
Answered: 84 Skipped: 2



Answer Choices	Responses	Count
Strongly Agree	21.43%	18
Agree	53.57%	45
Disagree	10.71%	9
Strongly Disagree	7.14%	6
Don't Know	7.14%	6
Total		84

Q8 Birch Hill deals effectively with bullying

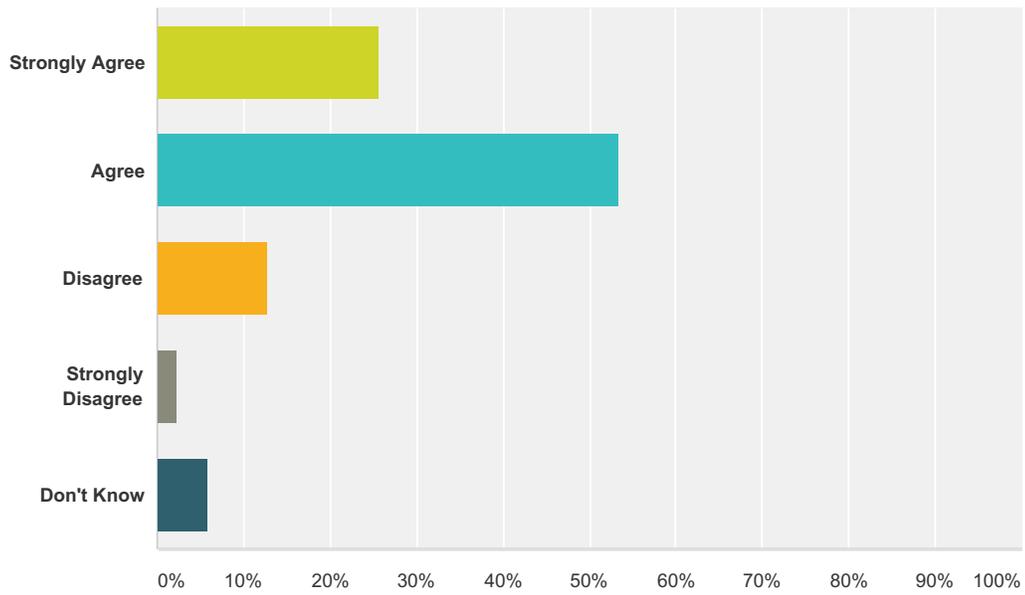
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	9.30%	8
Agree	31.40%	27
Disagree	18.60%	16
Strongly Disagree	5.81%	5
Don't Know	34.88%	30
Total		86

Q9 Birch Hill is well led and managed

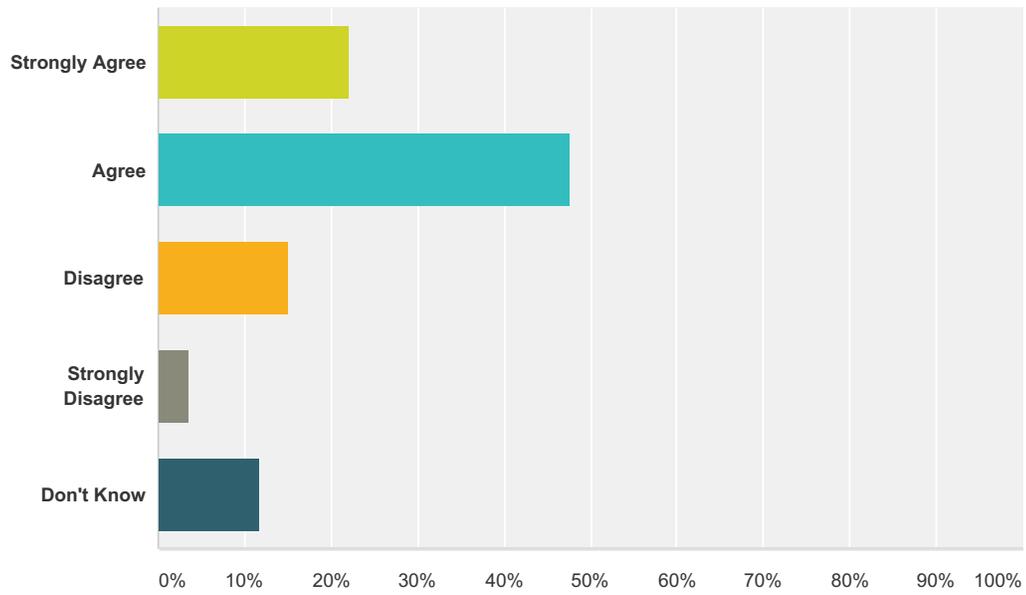
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	25.58%	22
Agree	53.49%	46
Disagree	12.79%	11
Strongly Disagree	2.33%	2
Don't Know	5.81%	5
Total		86

Q10 The school responds well to any concern I raise

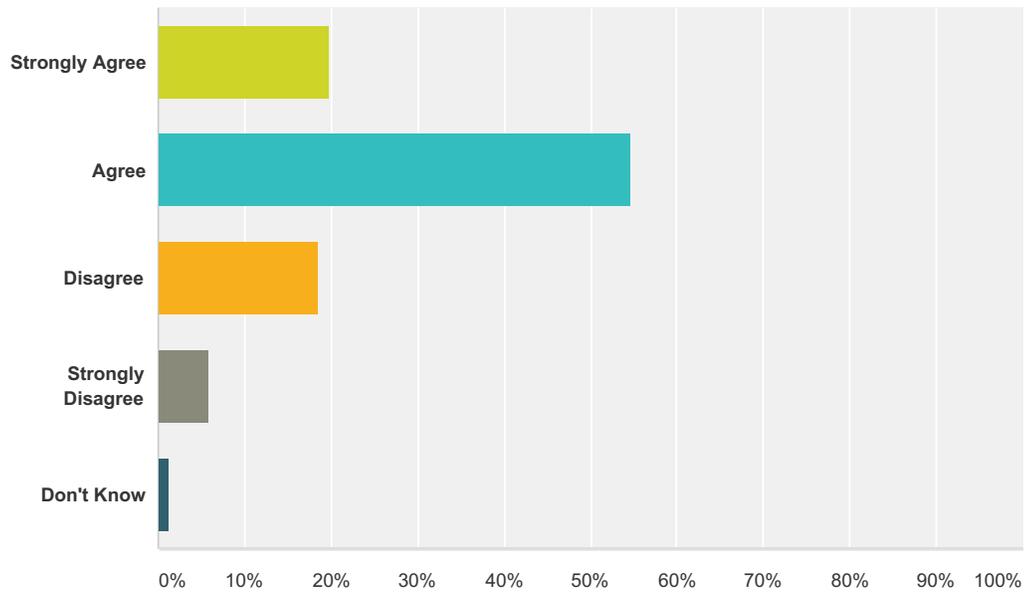
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	22.09%	19
Agree	47.67%	41
Disagree	15.12%	13
Strongly Disagree	3.49%	3
Don't Know	11.63%	10
Total		86

Q11 I receive valuable information from the school about my child

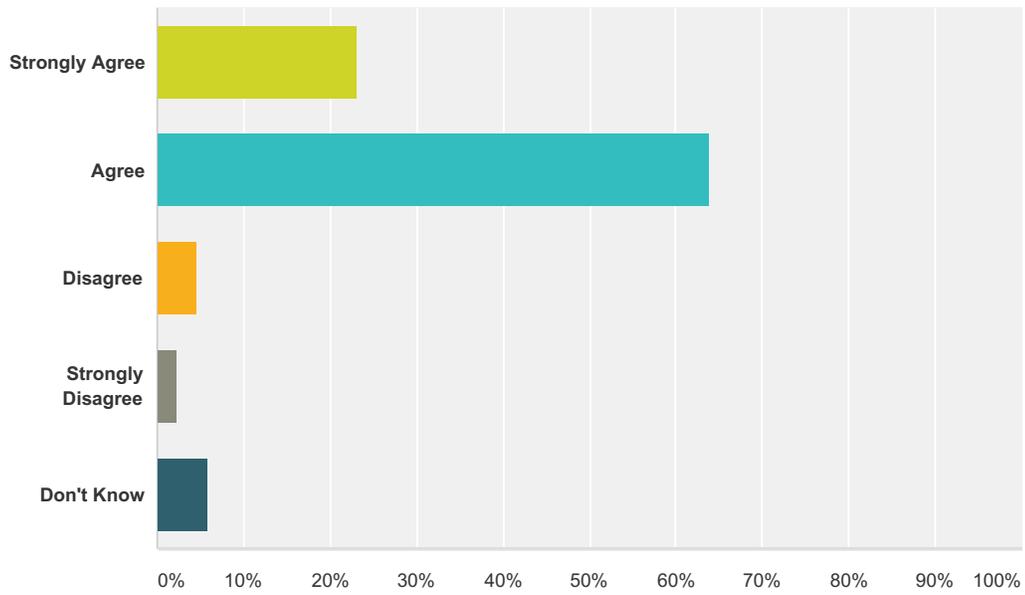
Answered: 86 Skipped: 0



Answer Choices	Responses	
Strongly Agree	19.77%	17
Agree	54.65%	47
Disagree	18.60%	16
Strongly Disagree	5.81%	5
Don't Know	1.16%	1
Total		86

Q12 My child knows when they have done well at school and are suitably rewarded

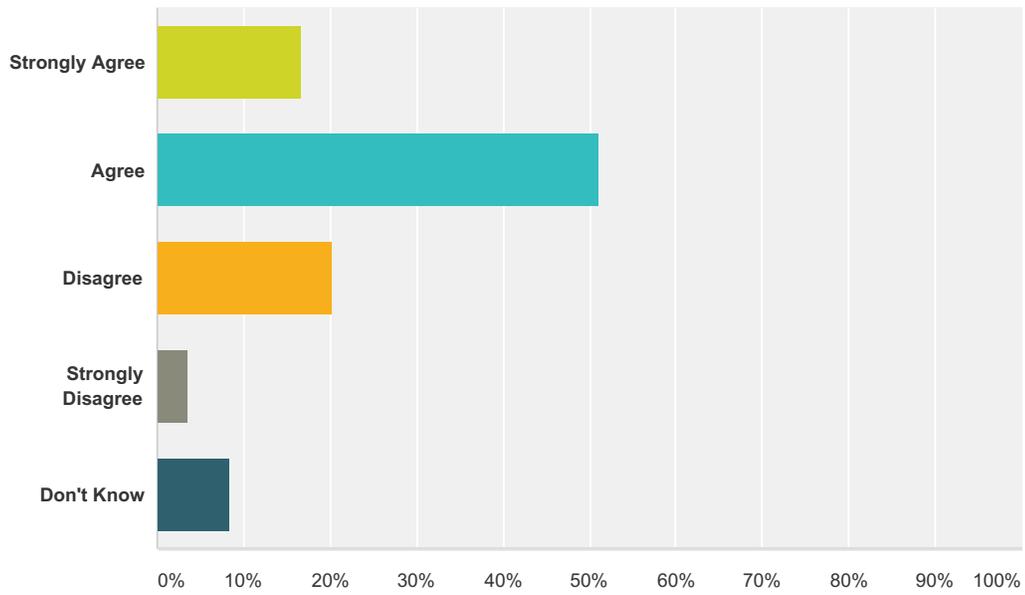
Answered: 86 Skipped: 0



Answer Choices	Responses	Count
Strongly Agree	23.26%	20
Agree	63.95%	55
Disagree	4.65%	4
Strongly Disagree	2.33%	2
Don't Know	5.81%	5
Total		86

Q13 The school organises a good range of visits and extra activities

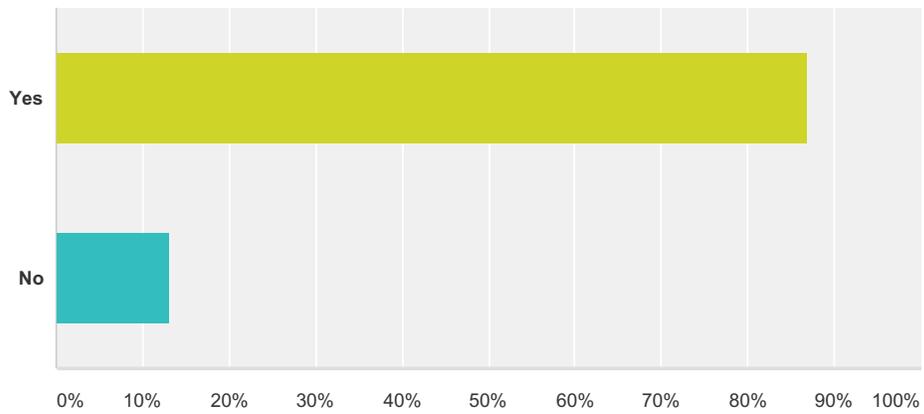
Answered: 84 Skipped: 2



Answer Choices	Responses	Count
Strongly Agree	16.67%	14
Agree	51.19%	43
Disagree	20.24%	17
Strongly Disagree	3.57%	3
Don't Know	8.33%	7
Total		84

Q14 Would you recommend Birch Hill Primary School to another parent?

Answered: 84 Skipped: 2



Answer Choices	Responses
Yes	86.90% 73
No	13.10% 11
Total	84

Q15 Please say what you consider to be the strengths of the school

Answered: 47 Skipped: 39

#	Responses	Date
1	Communication	4/19/2017 12:05 PM
2	give library book weekly	4/2/2017 10:59 AM
3	My child appears to be happy and stimulated at the school.	3/31/2017 3:31 PM
4	I think the school and the PTA do a lot for the children. There are always activities to get involved in.	3/31/2017 2:29 PM
5	All staff are very friendly and happy to listen and help with anything that you may be concerned about.	3/29/2017 2:42 PM
6	Their ability to adapt.	3/29/2017 4:24 AM
7	Family liaison officer.	3/27/2017 9:12 PM
8	It is a happy friendly place, with enthusiastic teaching staff.	3/27/2017 3:59 PM
9	They keep parents informed of how their child is doing and what we can do to help at home.	3/27/2017 10:06 AM
10	I feel the school has an amazing team of staff all with the children's best interests at heart	3/26/2017 9:59 PM
11	The staff	3/26/2017 8:38 PM
12	Mr Hughes white	3/26/2017 4:11 PM
13	Fab teachers and always on hand for help and support if needed	3/26/2017 4:08 PM
14	My children have always been happy at Birch Hill, which is a reflection of the quality of the teachers at Birch Hill.	3/26/2017 6:45 AM
15	Approachable, caring, determined for each individual to achieve their best.	3/25/2017 2:23 PM
16	The majority of the teachers are amazing and my children were/are very lucky to be taught by them.	3/25/2017 9:23 AM
17	The staff are great.	3/25/2017 9:16 AM
18	None	3/25/2017 8:19 AM
19	Staffs relationship with the children Outdoor space	3/24/2017 10:53 PM
20	The level of teaching and everything that is getting covered.	3/24/2017 10:41 PM
21	being helpful and friendly	3/24/2017 10:27 PM
22	Great staff who take an interest in the children and their learning. I was really pleased to be invited to school for maths and phonics learning sessions and the exhibition - I hope these type of events continues. The parent information events have been brilliant	3/24/2017 9:23 PM
23	Leadership	3/24/2017 9:06 PM
24	Strong teaching in most year good at identifying additional needs	3/24/2017 8:38 PM
25	Children are very happy there	3/24/2017 8:22 PM
26	Staff, fun curriculum, outside space, year group plays.	3/24/2017 7:58 PM
27	The head The teachers And the amazing people who works and help there	3/24/2017 7:55 PM
28	Friendly, helpful staff. Interesting learning, good trips, clubs, sports coaches,	3/24/2017 6:47 PM
29	Teaching as a whole my child has come on leaps and bounds with his reading and writing	3/24/2017 6:44 PM
30	I don't feel they currently have any with regards to the year my child is in.	3/24/2017 5:49 PM
31	They promote a nurturing environment	3/24/2017 5:45 PM
32	Management and PTA	3/24/2017 5:40 PM
33	The teachers. I have always been more than happy with the teachers and how they teach the classes.	3/24/2017 5:22 PM

34	Some excellent staff!! Good range of trips and visits.	3/24/2017 5:22 PM
35	The School seems more 'focused' than when our first child started. Leadership seems stronger than before, PTA is amazing. I have suggestions and comments below, overall I think the schools is doing a good job	3/24/2017 5:18 PM
36	I feel that the school is well run and the kids seem to be very happy there.	3/24/2017 5:09 PM
37	Some of the teaching staff are amazing but the support staff (like Senco) can let them down	3/24/2017 5:07 PM
38	My sons year 1 teachers are brilliant can't fault them, my daughter is in year three and has had a few issues but can't fault the teachers there. It's mainly the way it's run and the PTA who are ruining this school.	3/24/2017 4:58 PM
39	Good Local Community Convenient Great parking close by	3/24/2017 4:53 PM
40	Most of the teachers are very good.	3/24/2017 4:51 PM
41	Friendly school with experienced teachers	3/24/2017 4:45 PM
42	Friendly, supportive environment	3/24/2017 3:17 PM
43	Teachers and Headteacher	3/24/2017 2:48 PM
44	School ethos	3/24/2017 2:43 PM
45	Pupil and teachers relationships	3/24/2017 2:43 PM
46	Good management, clear communication to parents, teachers' involvement into a wide range of activities within the school community, quality and focused teaching	3/13/2017 4:22 PM
47	Good leadership and communication has improved since Mr Dillion took over	3/13/2017 9:10 AM

Q16 What aspects of the school would you like to see improved?

Answered: 48 Skipped: 38

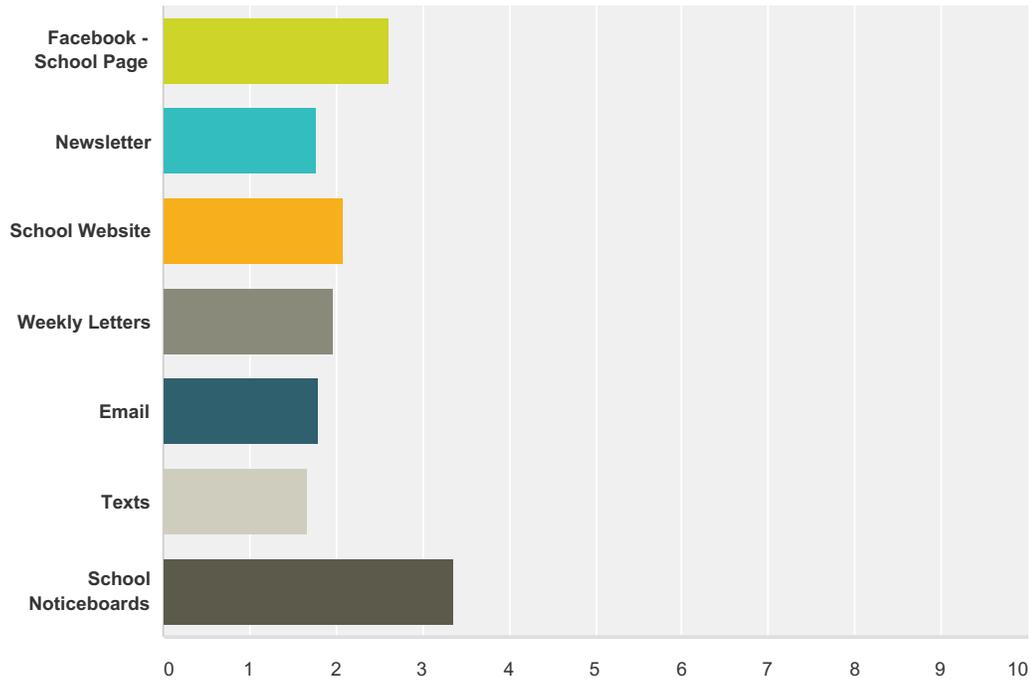
#	Responses	Date
1	More support for the teaching staff.	4/19/2017 12:05 PM
2	It would be nice to see the facebook page used a bit more with snapshots of what each year group are doing.	3/31/2017 3:31 PM
3	I have heard a lot of rumours regarding bullying in the school and how the 'bully' is disciplined. I have heard that sometimes the 'bullied' ends up with the same punishment. Obviously I have no hard evidence, just what my children say to me, but I think that they would like to see a tougher stance taken on bullying.	3/31/2017 2:29 PM
4	Communication-it's not good that so many people rely on an unofficial Facebook page rather than direct communication from the school. The school will send out clarification via email or text after people have complained either to the PTA or on Facebook, which wouldn't be needed if all of the information was given in the first place.	3/29/2017 5:17 PM
5	More communication from the school to parents about things that are happening and also more information. The emails and texts that are sent never seem to explain things very clearly and causes a lot of confusion for parents. Also I don't agree with the amount of homework they get.	3/29/2017 2:42 PM
6	Communication to parents of new pupils is very lacking. A lot of information is 'expected' and there is no one source for this kind of information.	3/29/2017 9:05 AM
7	Smaller class sizes to ease the pressure on the teachers.	3/29/2017 4:24 AM
8	Activities for those not wanting to go on year 6 residential trip so that they don't feel left out due to lack of confidence to be away from home	3/27/2017 9:12 PM
9	Communication	3/27/2017 8:45 PM
10	If child is requiring extra help and support, to aim make parents aware at the earliest opportunity, so they to can consider action that maybe required.	3/27/2017 3:59 PM
11	Parent communication if there is a problem in school I would like to be informed, especially if it concerns decisions made about my child.	3/27/2017 2:48 PM
12	Better management regarding children with behaviour issues.	3/27/2017 10:06 AM
13	General attitude to problems raised or concerns that parents have, needs to be improved.	3/26/2017 10:16 PM
14	Communication between staff themselves and between parents	3/26/2017 8:38 PM
15	Joining in with world book day and red nose day	3/26/2017 4:11 PM
16	Rewarding children for good reading progression as my daughter has a new book every few days but hasn't received a star reader award like others I have seen	3/26/2017 4:08 PM
17	Haven't had much cause to address the school head teacher but I am extremely disappointed by his attitude and response regarding a recent situation in which I had to visit to discuss. Considering it was a safeguarding issue, my visit seemed like an inconvenience, in which he was neither interested or had the time to give me.	3/26/2017 6:45 AM
18	Sports and would like the online childs pregression records bought back.	3/25/2017 2:23 PM
19	Communication is still lacking sometimes.	3/25/2017 9:23 AM
20	Ensure more able pupils are challenged effectively.	3/25/2017 9:16 AM
21	Senco support and not excluding children with disabilities would be a good start	3/25/2017 8:19 AM
22	More opportunities for parents to go in e.g. celebration assembly, see work with the child after school, etc Every year we have filled in a form and volunteered to help and no-one has ever got back to us. Communication of academic progress; we don't know what the school is targeting at our children in pupil progress meetings so we cannot support and don't know how they're doing. Only feedback occasionally in rushed circumstances of parents evening. Nursery progress reporting, we need to know more than 'they're doing fine' We don't know if there is any challenge in nursery where children show ability	3/24/2017 10:53 PM
23	The safety of the children going in and coming out of school. On a number of occasions I have seen children just walk back out of the class to the outside area.	3/24/2017 10:41 PM

24	More out of school trips - there were none in reception, only 1 in year 1 and the children really benefit from these trips. More lessons outside of the classroom, using the school grounds, badgers retreat could be uses a lot more and reading / writing etc could be done in the open air sometimes. Foreign language learning from as early as possible Chance to learn a musical instrument from 5 or 6.	3/24/2017 9:23 PM
25	SEN support where children are just mildly in need and not fulfilling potential. Homework. Parent/ teacher liaison	3/24/2017 9:06 PM
26	School trips could be more enjoyable. We have lots around us that they could do and see	3/24/2017 8:38 PM
27	Would like to see PE not skipped so often in favour of anything else that's going on	3/24/2017 8:22 PM
28	More school trips	3/24/2017 7:55 PM
29	Behaviour	3/24/2017 6:52 PM
30	Taking part in world book day and other such things!	3/24/2017 6:44 PM
31	I would like children who are struggling with the work and learning to be given /offered extra support such as appropriate homework to help them improve their ability.	3/24/2017 5:49 PM
32	N/a	3/24/2017 5:40 PM
33	Bullying. Management of those who bully. It seems that the badly behaved children seem to be rewarded for their bad behaviour and bullying tendencies.	3/24/2017 5:22 PM
34	Homework is overly complicated and laborious. I really missthe pupil tracker website to show the progress my child is making!	3/24/2017 5:22 PM
35	One of my daughters it seems is having additional support for maths? As a parent I would want to know so I can help at home. I want to understand this so I can help at home in any subject where they need support, this could be better co-ordinated. I appreciate that this difficult with some parents who see school as free child care, however there are some like us who want t help our child succeed. Social media education and healthy relationship education could be improved. Social media use is commonplace from year 4 and it is only going to start younger in time with younger siblings learning from their older brothers and sisters. This year group is using WhatsApp, Facetime, Snapchat and messaging on a daily basis. There are things that are being said and done that are wholly unacceptable for that age group and it needs addressing as it causing problems Miss Garnham has been fantastic in dealing with us and the issues our daughter has encountered with her year group. What isn't clear from the school is how we as parents feed the information back confidentially around the issues being reported at home and how they are managed from that point. We are aware Year 4 is a difficult year as we had similar problems in Year 2 that were resolved. Fundraising and shows are great however it does feel like it's over the top at the moment. My daughter in year 4 seems to have spent an awful lot of time on the performance and has just had an afternoon watching a film. This is too much in my opinion when she has subjects that she has to work on	3/24/2017 5:18 PM
36	I feel that teachers need to communicate better with parents. I have been told my child is struggling but finding this out at parents evening I would have liked to have know earlier so that I could have done something sooner about it. Luckily we are now getting help for them outside of school. I would like children to have maths and english homework each week to concentrate on what they have learnt at school but this is not the case at this school whilst other schools do have this in place,	3/24/2017 5:09 PM
37	The school is very one sided and very contradicting for example: you will happily take children away from education to watch films, yet if I was to take my child away from school early I would be 'ruining my child's education' also if you were to stop constantly asking for money for parents it would be great. I'm so disappointed over the last year or so the way the school is run as I know many parents are. Also there is a huge problem with some of the parents and their bullying tactics which mr dillion is very aware of but wishes to ignore that, most of them are in PTA. The unofficial face book page run by certain parents is a disgrace the way some of the parents think it's acceptable to treat people of a different opinion I think it needs to be shut down.	3/24/2017 4:58 PM
38	Communication Discipline	3/24/2017 4:53 PM
39	There should be more after school clubs for free for any age even year 1 and 2:)	3/24/2017 4:53 PM
40	The leadership of the school as it seems to be taking over by PTA and certain parents.	3/24/2017 4:51 PM
41	Not a criticism, but I would like reminders to remind parents that cars should be parked in proper spaces rather than on double yellow lines, no stopping zones, grass verges or recycling areas. I know for a fact that on alternate Tuesdays the bottle recycling lorry often has issues with cars parking in front of the recycling banks	3/24/2017 4:45 PM
42	I'd like them to sort out all the bullying, and bad behaviour within the school. Not only from children, but teachers and parents too.	3/24/2017 3:23 PM

43	More outside school clubs	3/24/2017 3:17 PM
44	More interaction with teachers while Picking up the kids	3/24/2017 2:48 PM
45	More varied after school activities run by the school	3/24/2017 2:43 PM
46	More after school sports options	3/24/2017 2:43 PM
47	More activities outside of school (school trips)	3/24/2017 2:43 PM
48	Any way of controlling parents' behaviour at pick up/drop off times would be welcome, i.e. I have heard parents shouting or swearing in front of their children and children misbehaving in front of their parents. Also, some parents drive really dangerously in the school's car park and surrounding area.	3/13/2017 4:22 PM

Q17 We are always looking at ways to improve communication with parents/carers. Please rank how useful you find the different forms of communication we use.

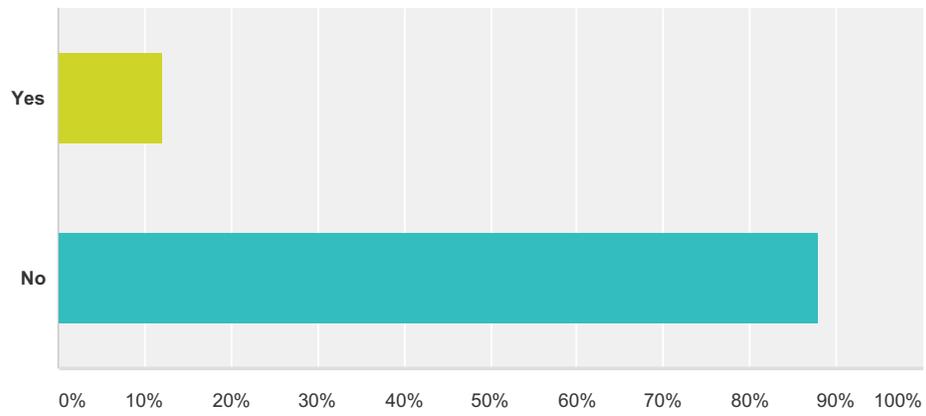
Answered: 86 Skipped: 0



	1 Strongly Agree	2 Agree	3 Disagree	4 Strongly Disagree	5 Don't Know	Total	Weighted Average
Facebook - School Page	23.26% 20	39.53% 34	10.47% 9	5.81% 5	20.93% 18	86	2.62
Newsletter	34.88% 30	58.14% 50	4.65% 4	0.00% 0	2.33% 2	86	1.77
School Website	22.09% 19	56.98% 49	15.12% 13	1.16% 1	4.65% 4	86	2.09
Weekly Letters	31.40% 27	52.33% 45	10.47% 9	0.00% 0	5.81% 5	86	1.97
Email	35.29% 30	57.65% 49	3.53% 3	0.00% 0	3.53% 3	85	1.79
Texts	43.53% 37	51.76% 44	2.35% 2	0.00% 0	2.35% 2	85	1.66
School Noticeboards	10.84% 9	21.69% 18	22.89% 19	8.43% 7	36.14% 30	83	3.37

Q18 Would you find it useful if the school had a Twitter account?

Answered: 83 Skipped: 3



Answer Choices	Responses
Yes	12.05% 10
No	87.95% 73
Total	83

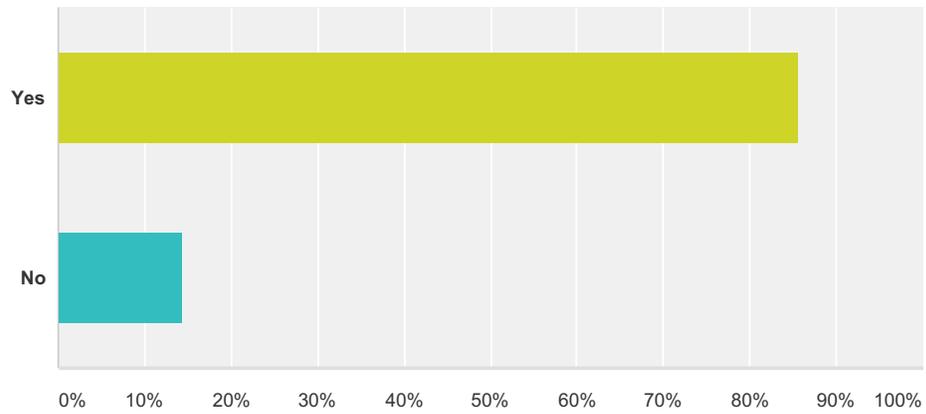
Q19 Are there any other ways of communicating with parents/carers that you think would be useful?

Answered: 25 Skipped: 61

#	Responses	Date
1	the text message are a good idea, however we do not always understand the message (text too short and not always a context)	4/2/2017 10:59 AM
2	As above summaries of what the year groups are working on the facebook page or website.	3/31/2017 3:31 PM
3	No, communication is ok	3/31/2017 2:29 PM
4	I don't think the school needs any other methods of communication, they just to use current ways more effectively.	3/29/2017 5:17 PM
5	There's enough communication just needs to be worded differently with more explanation. Its never very clear.	3/29/2017 2:42 PM
6	Carefully planned and detailed information packs for key milestones	3/29/2017 9:05 AM
7	Phone calls if needed rather than wait for parents evening	3/27/2017 9:12 PM
8	Sometimes we are bombarded with text and emails. Please use KIS - keep it simple	3/27/2017 3:59 PM
9	None	3/26/2017 4:08 PM
10	Just in a more timely manner. Some things are left until last minute which is unhelpful.	3/25/2017 9:23 AM
11	Sometimes a phone call is more appropriate than a text message. Eg a change of pick up time.	3/25/2017 9:16 AM
12	No	3/25/2017 2:35 AM
13	Teachers being present in the playground for brief conversations / questions	3/24/2017 10:53 PM
14	I didn't know there was a Facebook page so it would be useful to let parents know all the areas of communication. I think the text messages are great. It would be good if the website or newsletter had all information in as an activity the school had on recently I couldn't find any information on it at all and then its a waste of time for the class teachers to have lots of parents asking questions. Class dojo is great for communicating.	3/24/2017 10:41 PM
15	I think it is plenty already.....	3/24/2017 10:27 PM
16	Face to face conversation.	3/24/2017 9:06 PM
17	Inviting parents to a morning or afternoon assembly	3/24/2017 7:29 PM
18	No.	3/24/2017 6:47 PM
19	I would like to see a personal email address for my childs teacher so I can communicate with them directly as I am not always able to speak to them at the start and end of the day.	3/24/2017 5:49 PM
20	None	3/24/2017 5:22 PM
21	Earlier communications then reminders. Facebook and Notice board are not used well enough Website is often late with updates	3/24/2017 4:53 PM
22	All fantastic	3/24/2017 4:53 PM
23	No.	3/24/2017 4:51 PM
24	Hand delivering letters to children's homes so the parents cannot claim they didn't receive them - only joking! Some parents will never engage with anything their kids do	3/24/2017 4:45 PM
25	No	3/13/2017 4:22 PM

Q20 Over the last few years we have held different Parent Workshops. Would you like to see these continue?

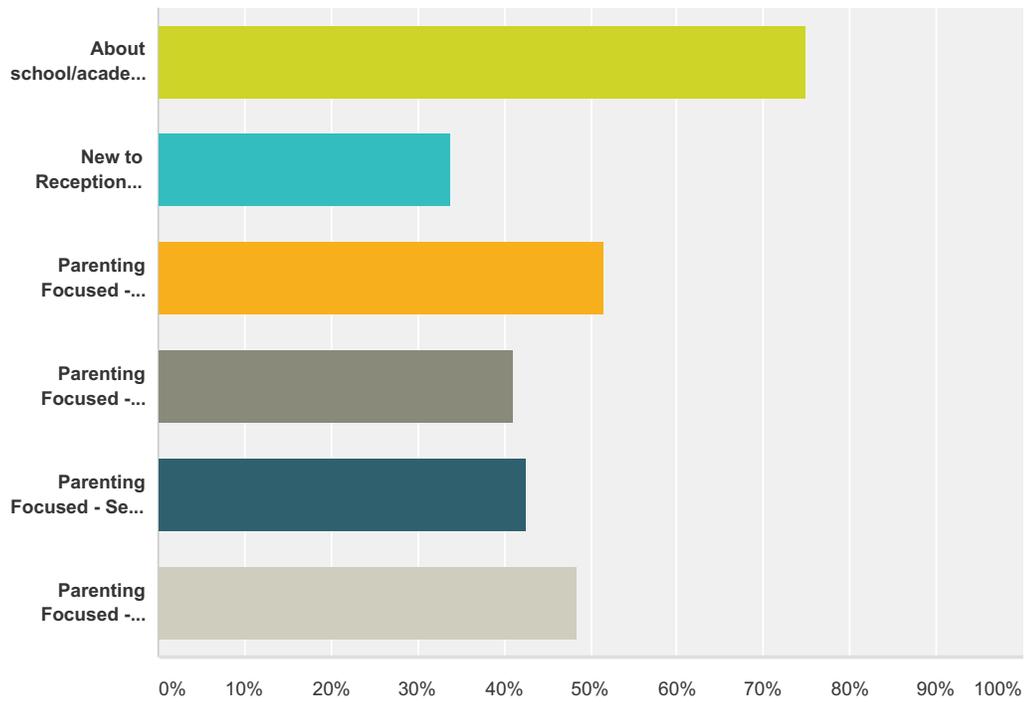
Answered: 76 Skipped: 10



Answer Choices	Responses
Yes	85.53% 65
No	14.47% 11
Total	76

Q21 If yes, please tick below what would you find useful?

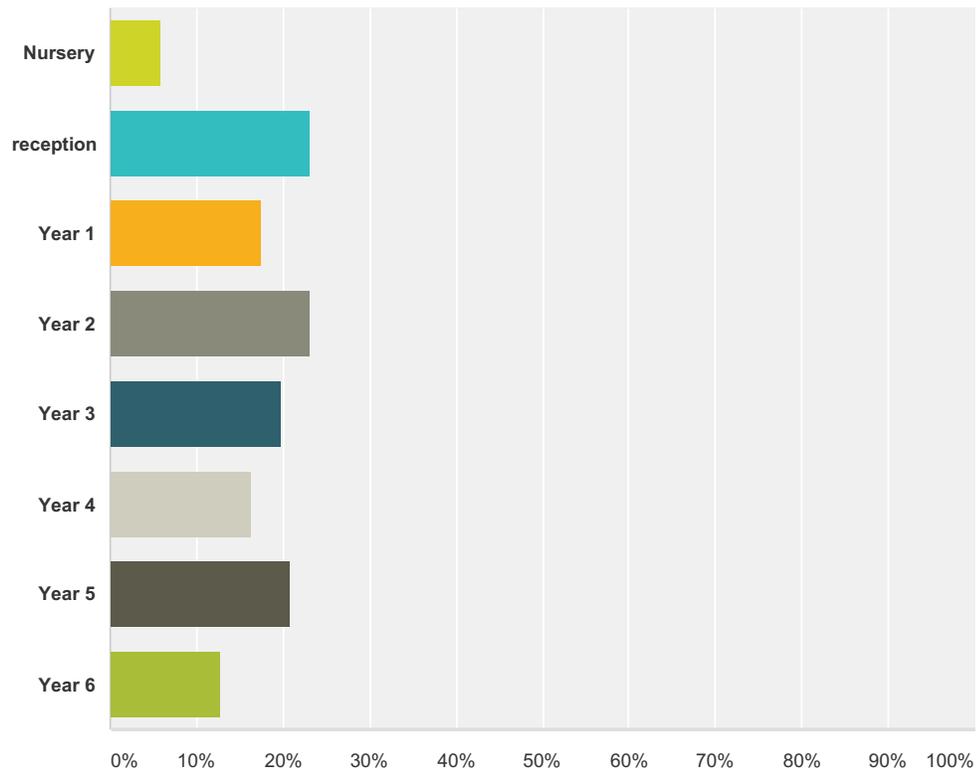
Answered: 68 Skipped: 18



Answer Choices	Responses
About school/academic life (Maths, English etc)	75.00% 51
New to Reception (Magic Pebbles etc)	33.82% 23
Parenting Focused - Transition to Year 7	51.47% 35
Parenting Focused - Anxiety	41.18% 28
Parenting Focused - Self Esteem	42.65% 29
Parenting Focused - Managing Behaviour	48.53% 33
Total Respondents: 68	

Q22 I have children in:

Answered: 86 Skipped: 0



Answer Choices	Responses
Nursery	5.81% 5
reception	23.26% 20
Year 1	17.44% 15
Year 2	23.26% 20
Year 3	19.77% 17
Year 4	16.28% 14
Year 5	20.93% 18
Year 6	12.79% 11
Total Respondents: 86	